

Transportation

Go Montgomery! Transportation Plan

Metropolitan Washington has the third worst traffic congestion in the nation, and in just ten years, our average drive to work could more than double. The solution? The County's long-term, comprehensive transportation plan will significantly increase spending on new roads, transit, hiker-biker trails, and pedestrian safety. For more information go to:

http://www.montgomerycountymd.gov/mcgtmpl.asp?url=/Content/EXEC/Go_MC/GoMo.asp

Renew Montgomery

The Renew Montgomery Program is designed to improve the quality of life in Montgomery County and focuses on the refurbishment and replacement of the deteriorating infrastructure in mature neighborhoods. The "facelift" includes the repair and replacement of public sidewalks, curbs and gutters. Other improvements such as storm drain repairs and tree maintenance can also be included as appropriate. The program is neighborhood-oriented and endeavors to ensure that improvements completed are the priorities of the community, as well as those of the County's desire to renew important components of the infrastructure. This is accomplished by inviting the early participation of community leaders (homeowner or civic association representatives) to provide input for Department staff involved with the repairs. The goal of the improvements is to assure effective, safe and attractive vehicular and pedestrian access to the business districts and/or local public facilities and recreational opportunities.

For information on participation in this program please contact the Community Outreach Coordinator at **240-777-7150**

Sidewalk or curb ramp needed

If your neighborhood was built without sidewalks, you may benefit from the County program for retrofitting sidewalks. Priority is given to sidewalks that serve children walking to school and people with disabilities. If the curb is missing a ramp or your neighborhood would like to request to have new sidewalks installed, you must file a petition with the Division of Capital Development's Sidewalk Program. The main number is 240-777-7220 and staff will explain the process regarding the installation of new sidewalks. Highway Services will only connect missing links between stretches of previously existing sidewalk.

Crosswalk markings, missing curb ramp, traffic signs, and traffic signals

To report poorly marked crosswalks, missing curb ramps, problems with traffic signs or signals, pedestrian signals with insufficient time to cross on County roads, email the Traffic Engineering and Operations section, Department of Transportation at trafficops@montgomerycountymd.gov. You can also call them between the hours of 8:00 am and 4:30 pm at 240-777-6000.

Reporting Potholes

Potholes on County roads can be reported to the Division of Operations' Customer Service Center, either by calling 240-777-6000 or by completing a form on the County's [report potholes form](#).

If a motorist sustains vehicle damage from hitting a pothole, a claim can be filed with the County's Division of Risk Management by calling 240-777-8920 any business day between 8 a.m. and 5 p.m., or by writing to the County Executive at 101 Monroe Street, Rockville, MD 20850.

Street Lighting Maintenance

Report a broken street light by email at trafficops@montgomerycountymd.gov or by calling 240-777-6000.

Taxi Cab Complaints

You may call in your comments to 240-777- 2625 [TTY 240-777-2630]. The Hot line will be answered by staff from 10:00 a.m. to 2:00 p.m. weekdays. Messages can be left at all other times and someone will return the call.

We encourage customers to first call the taxicab company to see if the company can resolve the complaint. Before you proceed, please remember that this is not the web site or telephone number to call for "Where is my ca?" problems. Persons who have "Where is my cab?" problems should call the taxicab companies, since they are the ones who are providing the service. The telephone numbers are:

Action Taxi 301-840-1000
Barwood Cab 301-984-1900
Montgomery County Taxi Cab 301-926-9300
Regency Cab 301-990-9000
Sun Cab 301-252-0575

Ride-On and Transit Information

You will find information for bus schedules and other commuter services information [online](#).